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NEW ELAN® g!Tools INSTALLATION AND SYSTEM MANAGEMENT TOOL

g!Tools is a software program that organizes all g! system documents, firmware, installation guides, support software and other tools in one place. The following provides an overview of this important new tool.

Key Benefits

- Simplifies accessing all the tools for installing and managing g! systems
- Ensures you have all the latest software tools, documents and firmware on your PC
- Manage all of your g! systems from one screen
- Keeps all tools up to date
- Collaborate - Lets you share IR and one-way serial drivers among the g! dealer community

g!Tools replaces the following -

- g!Connect Pro - Launch into any system's Viewer or Configurator from g!Tools
- Key Manager - Add licenses to systems from g!Tools
- Common Resource Library (CRL) -
 - Firmware Manager - manage and update firmware on g! systems from g!Tools (g! Core Module is still downloaded from the dealer web site)
 - Serial, IR & icon libraries - for managing IR & one-way serial drivers
- Language Manager - access and manage translations from g!Tools

g!Tools adds the following features -

- My Systems - Add your systems to easily manage system status, software version and launch into the Viewer, Configurator or Key manager
- Network Manager - Locates and shows all devices on the local network
- Documentation - Maintains and organizes a local copy of all documentation
 - Installation guides
 - Integration Notes
 - Reference / User guides
 - Sales Collateral
 - Technical and application notes
 - Training material
 - Sort by document type or look up documents by part number
- Online Help - provides all online help files for the configurator and g!Tools
- Updates - One click of a button tells you if any updates are available. You choose when to download updates.

How to learn more -

- g!Tools/5.5 BrainShark overview - <http://www.brainshark.com/elan/vu?pi=zFfzTj14Bz1YPYz0>
- Get g!Tools - (INSERT LINK HERE)
- Instructions on how to use g!Tools is in the g!Tools Reference Guide (LINK)
- Lesson 1 in the g! Training Guide has been updated with g!Tools use (LINK)

Other facts and frequently asked questions

- **Will I still need g!Connect Pro?** No. g!Tools replaces the need to keep a separate copy of g!Connect Pro. g!Connect Pro will remain on the dealer site for the time being.
- **Is g!Connect still needed?** Yes. Your customers will still need g!Connect to access the PC Viewer.
- **Will I still need Key Manager?** No. Key Manager is now launched from within g!Tools.
- **Will I still need the CRL?** Not for g! Installations, unless you want to use some of the IR or serial drivers as they can be imported into g!Tools.
- **Does g!Tools firmware updater update HC Controllers?** No. This first release of g!Tools consolidates the firmware updater from the CRL. The firmware updater does not update HC Controllers. You will still go to the ELAN dealer site to update HC Controllers.
- **How do I add a remote system to the g!Tools “My System”?** Type in the system name and password for a remote system, then click Viewer or Configurator and the system will be added to the list.
- **How do I add a local system to the g!Tools “My System”?** You will see all local systems on the drop down menu on the My Systems tab.
- **Do you store the system passwords in “My System”?** No, for security reasons we have decided not to store passwords.
- **What information can I get about my controllers on the “My Systems” tab?** You will get the system name and description, the IP address of the system, time since the last system check-in, port & connection status and the software version running on controller.
- **What does the “Network Manager” do?** The Network Manager, when connected to a local network, will look for all devices on the network and display the IP Address, system name (for all g! networked hardware), network name if available (from PCs/printers/other), and the devices mac address. You can also configure the IP address of an HC Controller.
- **How will I know when new files are available?** In the g!Tools setting section, click “Update” and the system will contact our server’s database to look for new or updated files. If there are new files, the ones that are available will display a yellow attention icon. You can choose which files to download and when.
- **If g!Tools is up to date, do I need to access anything on the Internet to manage an installation?** You will need to access the Internet to support the keying process and to upgrade the firmware on an HC System Controller. Besides that, keeping g!Tools up to date ensures you have all the software, firmware, software applications and libraries of drivers, icons, etc. to install a system.
- **How do the management and the sharing of IR and serial files work?** When you learn a set of IR codes you can import them to g!Tools and they will always be available to you for any installation. You can also choose to share a driver with the g! dealer community or import files from the CRL.
- **Do I have to share my drivers?** No, sharing drivers is optional.
- **Does ELAN certify or support drivers submitted from the g! dealer community?** No, however we do review each driver that is submitted to make sure they in fact look like drivers. We do not certify that

they are accurate and cannot support them if they do not work.

- **How can I make suggestions on g!Tools enhancements?** We welcome all feature suggestions sent to newfeatures@elanhomesystems.com. All of the suggested features are entered into our feature request database, which is reviewed during our development process.
- **Can I manage HomeBricks or MultiBricks from g!Tools?** Yes, but with limitations. You can use g!Tools to connect to systems, but it will not display as much information as it does when connected to an HC Controller.