

Release Notes

Version 6.4

Build 208

August 27, 2013

This document details the contents of the updated 6.4 release to provide fixes and improvements based on field feedback. Users of 6.4 are recommended to update to this release if they are affected by any of the below issues:

- Slow Event Mapper performance on large systems/systems with multi-stack Elan Zone Controllers (9724)
- Viewer Lighting Keypad Feedback issue (9701)
- IR Learn options missing on certain Media tab menus(9702)
- IR Import issues with .EIR files (9777)
- Possible crash when using Shoutcast (9723)
- Possible controller reboot issue with Vivotek Video Server (9682)
- S12 Settings may not write to chassis correctly (9728)
- Rako lighting lost presets (9776)



For More Information

- www.elanhomesystems.com/dealer

–ELAN’s Dealer website is your one-stop source for information about g! and ELAN products. From this site, you can access software downloads and documentation, hardware documentation, a dealer forum, and links to training and sales support.

- **Online Help**

–The Configurator now offers page-level help. If you need instructions or field explanations while you’re working with the Configurator, simply click the Help button—or press the F1 key on your keyboard.

- **Technical Support**

–As always, our Technical Support staff is here to help.

- Tech Support Hours**

- Monday - Friday: 9:00am - 7:00pm Eastern Time

- How to Contact Us**

- On-Site at a job: 1-800-622-3526

- Other Tech calls: 1-859-269-7760

- Email: elantechsupport@theavcgroup.com