



Management Cloud Release Notes

Build 1.0.2

October 22, 2019

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Management Cloud 1.0.2 Overview

The 1.0.2 software release includes:

- **Alert Default Settings**
 - Default Alert settings can now be set in Profile > Settings, including On State Change, Alert Mode and Threshold.
 - “Default Alert Settings” to your alert settings when you are added to a location, such as when you create a location, added to a location as a member of an Admin Group or manually added via the “Add Recipient To All” and “Add Alert Recipient” on the Manage Alerts tab.
 - Default Alert Settings updated to:
 - On State Change = Green | unchecked
 - Alert Mode = E-Mail | unchecked
- **Alert Threshold**
 - Additional thresholds added: +30, +60, +90 minutes
- **Address Lookup Function**
 - “Search Address...” field added to applicable areas of application to suggest addresses to speed entry and pin placement accuracy on Location map.
 - NOTE: Client and Client Contact addresses entered without the Search function may result in inaccurate map placement. Existing client records can be updated and saved using this function.
- **Note Formatting**
 - Note formatting improvements
 - Duration Calculation
- **Downloads Improvements**
 - “View” option for Documentation to open PDFs from within application
 - Column sort options added
- **Notifications**
 - Notifications enabled
 - Auto-mark as read
- **Software Update Functions**
 - Update Available Function
- **Dozens of Fixes and Enhancements**
 - See “CER Fixes” section of this document

Note: Controllers must be running [ELAN core release 8.3.11 or later](#) when adding as a Location in Management Cloud. The **Quick Connect** function in Management Cloud is not dependent on the core release version running on the controller.

Stratus System Requirements

- Stratus Application
 - PC running Windows 10
 - 128MB RAM
 - 1GB free disk space (complete library download)
- ELAN Core software 8.3.11 or later is required for controllers added as locations in Management Cloud.

CER Fixes in 1.0.2

- CC001-2172 Cannot add Recipient in the list once deleted from device
- CC001-2138 Map distorted when two controllers have same location
- CC001-2131 Removing alerts and notification counter is taking time when marked as read
- CC001-2130 Wrong messages on Mark as read for Alerts and Notifications
- CC001-2123 When note categories are bigger in length text is pushed to second line
- CC001-2094 Postal Code Validation too strict
- CC001-2074 Map Pins not using Client Contact address, still using controller Lat/Lon
- CC001-2068 Add Recipient to All: Add User Pulldown
- CC001-2055 User Email has broken verification link
- CC001-2044 User able to update time tracking details when start time is greater than the end time
- CC001-2037 The recently created note is added to the end of the list
- CC001-2029 Profile > View My Groups> Group name text overlap with the location name.
- CC001-2020 Reformat Note List
- CC001-2015 In-App navigation not working
- CC001-1992 Create Location > Select Client pulldown should be alphabetical
- CC001-1972 Time Format Not Followed in Notes
- CC001-1905 Force app upgrade function
- CC001-1889 Downloads Documentation section "MISCELLANOUS" is misspelled
- CC001-1877 Location Mute queues the alerts when it should purge them
- CC001-1820 Default Configured Devices Alerts & Threshold in Profile Setting
- CC001-1819 Location> Add Location>Client details: User is not able to add location when first checked 'Add new Client' checkbox and then select 'select Existing client' checkbox.
- CC001-1827 Add User > Location Permission rename to "Default Location Permission"
- CC001-1375 Notification - Auto Mark As Read
- CC001-2098 Cannot Delete Users from Location

- CC001-2167 Error adding location with double byte characters devices/names (utf8 double byte support)

Known Issues

- **Configure IP** function is not yet available. Please continue to use g!Tools if this function.
- **GVSL License installation (Key Manager)** is not yet available in this tool. Please continue to use g!Tools if this function.
- **Profile > Settings**
 - This version supports English only
- **Login Page Refreshes**
 - The login page is refreshing every 20 seconds clearing contents when idle
- **All Locations Tab**
 - Map
 - Location pin currently use latitude and longitude coordinates from the controller. Future release will allow use of the location address specified in Management Cloud
- **Alerts**
 - Devices that exist in multiple subsystems (e.g. ITP, ELAN doorbell) default to sending alerts for each instance of the device. Alerts for these types of devices will be consolidated in future build but in meantime you can adjust alerts as desired per device instance.
- **Notifications**
 - “Mark As Read” is not currently available for Notifications so it’s use during the Early Adopters Release will be limited.
 - Updating Profile > Manage Notifications will generate errors.
- **Search**
 - Currently limited to searching across Locations, Controllers, Clients, Documentation and Downloads.
 - Searching for terms that include underscore “_” currently yields spotty results.
- **Help & Support**
 - FAQs and Knowledgebase tab currently using static content. Future release will dynamically-driven content.
- **System Logs**
 - There is no date/time selector in System Logs section of Management Cloud so initial access will only show current logs presented by the controller

For More Information

- <http://www.elanhomesystems.com/dealer-resources/beta/cloud>

ELAN's Dealer website is your one-stop source for information about ELAN products. From this site, you can access software downloads and documentation, hardware documentation, a dealer forum, and links to training and sales support.

Appendix 1: History of Feature Additions By Version

The 1.0.1 software release included:

- **Alert Threshold**
 - Refine in-app and email alert frequency by customizing threshold on a per-component basis. Reduce alerts for oscillating devices.
 - Select from 0 (no threshold), +3, +5, +10, +15 minutes
- **Address Lookup Function**
 - “Search Address...” field added to applicable areas of application to suggest addresses to speed entry and accuracy.
- **Note Categories**
 - Note Categories can be defined by Admins and accessed by employees in the Location Notes section of each location to help classify work performed. This will help standardize entries for forthcoming reporting functions.

The 1.0 software release included:

- **Features:**
 - **User Management**
 - Create Users & Groups
 - Assign Roles & Permissions
 - Client Management
 - Create Clients
 - Create Client Contacts
 - Location Management
 - Add Location
 - Import controller details in seconds
 - Auto-configure alerts
 - Watchlist
 - Notes & Descriptions
 - **Rename Controllers**
 - Rename Controller w/o having to contact Tech Support
 - **Alerts**
 - Component-level alerts from Controller
 - Several Subscribe/Unsubscribe options
 - In-App and Email subscription management
 - Location Mute with timer
 - **Quick Connect**
 - Saved List of Controllers w/ passwords
 - Quick Launch Configurator / Viewer
 - Scan for location controllers
 - Add / View Location
 - **Downloads**
 - Instant access to Core Releases, Client installers, Release Notes, Integration Notes

- **Embedded Support Options**
 - FAQs
 - Integration Notes
 - Video Integration Notes
 - Feedback Form
- **Advanced Search**
 - Find Locations, clients, docs & downloads
 - Find devices and drivers in customer locations

Appendix 2: History of CER Fixes By Build

Fixes added in 1.0.1

- **CC001-946** Add Location: User unable to add any location if any group is not associated with it
- **CC001-686** Client Contacts table which is now sortable by column does not have default sort selected and no indication table is sortable
- **CC001-423** Location Settings: Select different contact would not update with appropriate address in Client Info area
- **CC001-2033** Navigation from search is not working
- **CC001-2029** Profile > View My Groups> Group name text overlap with the location name.
- **CC001-2015** In-app navigation not working when clicking on alert
- **CC001-1895** Connected Devices should not have Alert Modes enabled by Default
- **CC001-1870** Save Controller display limit of 10 controllers
- **CC001-1570** Cannot Delete location if Controller or Stratus User on Controller not available
- **CC001-1548** Communication Status Table layout issues
- **CC001-1522** Client Contact: Getting error "Precondition failed" when we try to delete primary contact
- **CC001-1510** Delete Last note remove the note from list but leave note contents on screen
- **CC001-1503** Changing Contact in Locations settings passes when you update but does not save the change and reverts back to original contact
- **CC001-1501** Deleting Client Contacts that is used in a location as a Primary Contact fails with error "Pre-condition failed"
- **CC001-1498** View group: Alignment issue on view group page
- **CC001-1490** Create new client: finish button is not getting disabled even mandatory field "time zone " is not selected
- **CC001-1477** Center Alert/Notification Counts in circle

- **CC001-1466** Search panel not closing after selecting a result
- **CC001-1446** Manage Alerts Screen: Subsystem & device text positioning
- **CC001-1436** Location Note: Note text is overflowing for large text
- **CC001-1409** Add Location Client Details page will allow leading spaces in any of the fields but also saves them with the spaces
- **CC001-1261** Address overflow issues